
ANNUAL REPORT OF THE COMMITTEE MONITORING THE ACTIVITIES AND NUMBER OF GRIEVANCES REDRESSED TO PROVE TIMELY REDRESSAL OF THE GRIEVANCES

Annual Report of Grievances Redressal Committee (2021-2022)

According to the Regulations of UGC, 2012, NIMIT has established Students Grievance Redressal Cell in order to look into the grievances of students and to ensure the redressal of it within the stipulated time. It provides a platform for the students to voice their grievances on academic as well as non-academic matters. The Grievance Cell is also empowered to look into the matters of anti-ragging and sexual harassment. Whenever a grievance is reported, the Cell will look into it and actions will be taken based on the authenticity and gravity of the problem. The time frame for grievance may vary according to the nature of the issue and the institution makes sure that the students are provided with quick and effective resolution in a non-discriminatory and just manner. Grievances regarding administration, teaching, learning, and infrastructure and so forth are also dealt by this cell.

The Grievance Redressal Committee successfully handled a range of issues that students had filed during the school year 2021–2022. Concerns about academics, safety, infrastructure, and personal grievances were all included in the list of grievances. The complaints regarding inadequate infrastructure and cleanliness were the issues raised by the students. Each grievance was painstakingly logged and documented by the Grievance Redressal Committee, guaranteeing appropriate follow-up and resolution. The Cell operated effectively at both departmental and college levels, promptly addressing students' suggestions, grievances, and complaints. Departments maintained detailed records of grievances and reported them to the college-level Cell. Most grievances were resolved at the department level, with affected students promptly informed of actions taken.

The faculty, staff, and students who cooperated with the Grievance Redressal Committee during the grievance resolution process are acknowledged and thanked. Onward, the Committee is still dedicated to upholding an unbiased, encouraging atmosphere that fosters all-encompassing growth. We extend our appreciation to the faculty and members who served on the Grievance Redressal Committee during the academic year:

To the teachers and students who participated in the Grievance Redressal Committee this academic year, we would like to express our gratitude:

Rev.Fr.Dr.Paulachan.K.J Principal, Chairman

Ms.Teresa Parackal Vice Principal, Staff Advisor

Dr.Joy Joseph Puthussery Dean of Studies, Member

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Mr.Freddy Varghese	Asst..Professor, NSS officer of the College
Ms.Teena G Madassery	3rd BCA, Lady Representative of College Union
Mr.Athul Sajeevan	3rd BCom CO, University Union Councilor
Ms. Mary Paulson	Hostel Warden (Ladies), Member
Mr.Vincent .T.T	Hostel Warden (Gents), Member
Mr.M.A.Firozkhan	President PTA , Member

Ms.Paulcy Geo Ward member Representative of the local body

The effective operation of the Grievance Redressal Committee was greatly enhanced by their devotion and hard work. We're dedicated to preserving the principles of fairness, accountability, and openness as we handle complaints in the future academic year. Resolving grievances in a timely manner and creating a favourable atmosphere for all parties involved is the Grievance Redressal Cell's ongoing commitment.

Grievance Summary:

Date	Grievance	Measures Taken	Time Taken for redressal
09.02.2022	Grievance regarding sanitary facility in the ground floor wash room	Placed additional waste bin	1 day
17.02.2022	Grievance regarding the water filter cleanliness	Water filter cleaned	0 day

Report prepared by:

Approved by:



Ms.Reni. V.Kalayil
Covenor, Grievance Redressal Committee




Fr.Dr.Paulachan K.J
Chairman, Grievance Redressal Committee