



INSTITUTE OF MANAGEMENT AND INFORMATION TECHNOLOGY (NIMIT)

(Affiliated to the University of Calicut, Accredited by NAAC with B++, ISO 9001-2015 Certified)

## 2.7 Student Satisfaction Survey

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# Naipunnya Institute of Management and Information Technology 1. Report of Student Satisfaction Survey 2020-21

Survey was conducted by sharing the Google form to the final year students. Form consists of 20 multiple choice 5 scale questions with choices strongly agree, agree, neutral, disagree and strongly agree and a short answer question "Give three observation / suggestions to improve the overall teaching – learning experience in your institution." Aggregate score is calculated for each question as displayed below and a cumulative score is also calculated which is **7.3/10**.

| SI<br>No | Questions  | Mean<br>Score<br>(10) |
|----------|--|-----------------------|
| 1        | How much of the syllabus was covered in the class?   | 8.5                   |
| 2        | How well did the teachers prepare for the classes?   | 8.2                   |
| 3        | How well were the teachers able to communicate?  | 7.6                   |
| 4        | The teacher's approach to teaching can best be described as  | 7.1                   |
| 5        | Fairness of the internal evaluation process by the teachers.   | 7.3                   |
| 6        | Was your performance in assignments discussed with you?  | 7.3                   |
| 7        | The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.                         | 6.5                   |
| 8        | The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.                              | 6.7                   |
| 9        | The institution provides multiple opportunities to learn and grow  | 7                     |
| 10       | Teachers inform you about your expected competencies, course outcomes and programme outcomes.  | 7.5                   |
| 11       | our mentor does a necessary follow-up with an assigned task to you   |                       |
| 12       | The teachers illustrate the concepts through examples and applications.  | 7.5                   |
| 13       | The teachers identify your strengths and encourage you with providing right level of challenges.   | 7                     |
| 14       | Teachers are able to identify your weaknesses and help you to overcome them  | 6.5                   |
| 15       | The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. | 7.1                   |



| 16 | The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. | 6.9 |
|----|--|-----|
| 17 | Teachers encourage you to participate in extracurricular activities.   | 7.4 |
| 18 | Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.                              | 7.3 |
| 19 | What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.  | 7   |
| 20 | The overall quality of the teaching-learning process in your institute is very good.   | 8   |

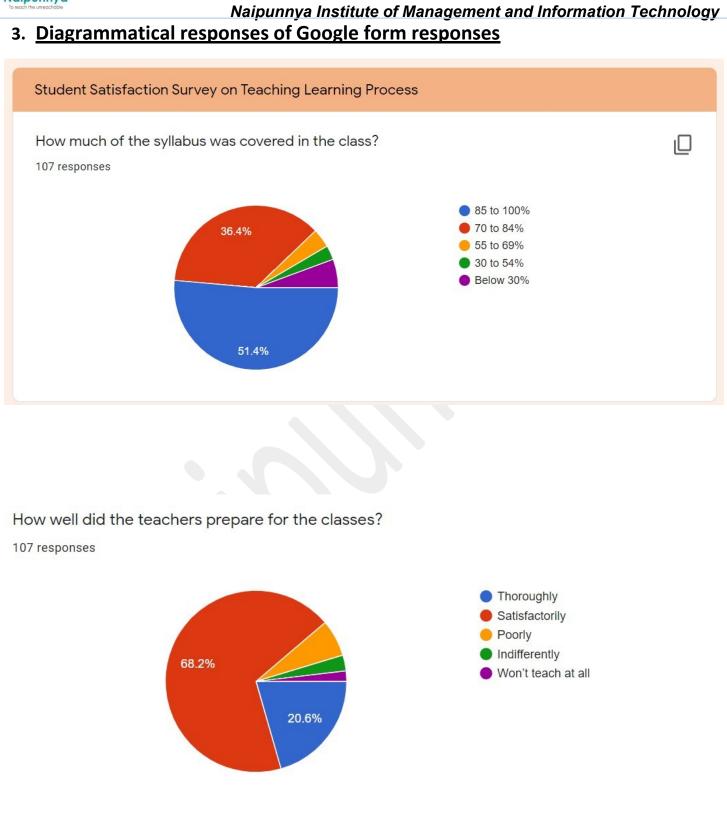
### 2. Form used for conducting student satisfaction survey



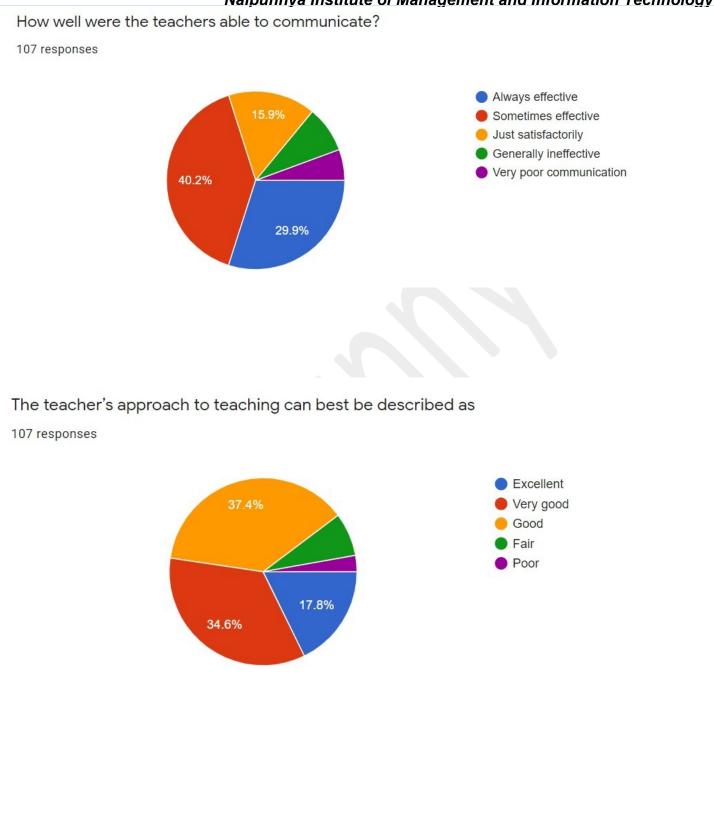
| Gender: *   |   |   |
|---|---|---|
| C Female  |   |   |
| O Male  |   |   |
| Others  |   |   |
|   |   |   |
| :::<br>What program are you pursuing now? *                   |   |   |
|   |   |   |
| 1. BSc CS   |   |   |
| 2. BCA  |   |   |
| 3. BA   |   |   |
| 4. BBA  |   |   |
| 5. BCom F   |   |   |
| 6. BCom CA  |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
| Section 2 of 2  |   |   |
| Student Satisfaction Survey on Teaching                       | × | : |
|   |   |   |
| Learning Process  |   |   |
| Description (optional)  |   |   |
|   |   |   |
| How much of the syllabus was covered in the class? $^{\star}$ |   |   |
| 1. 85 to 100%   |   |   |
| 2. 70 to 84%  |   |   |
|   |   |   |

- 3. 55 to 69%
- 4. 30 to 54%
- 5. Below 30%



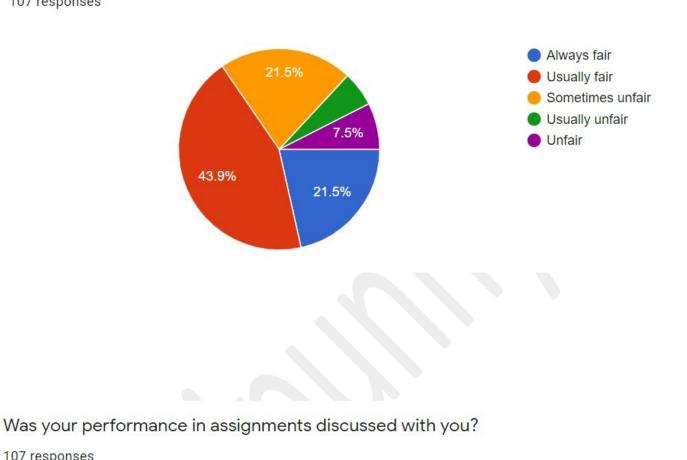




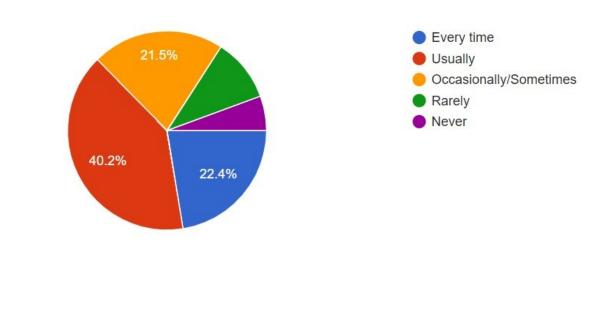




Fairness of the internal evaluation process by the teachers.



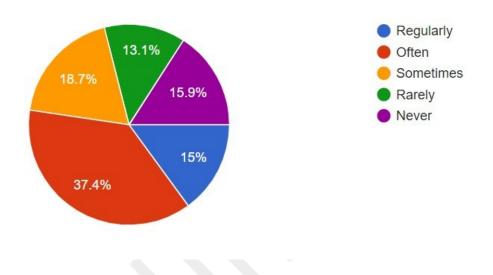
107 responses



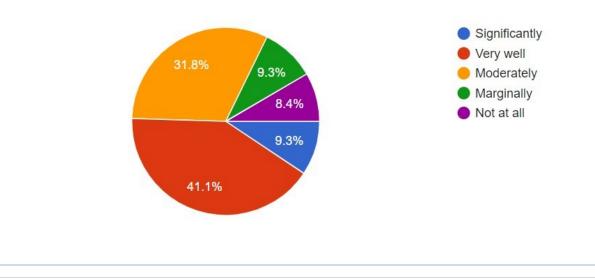


The institute takes active interest in promoting internship, student exchange, field visitopportunities for students.

107 responses



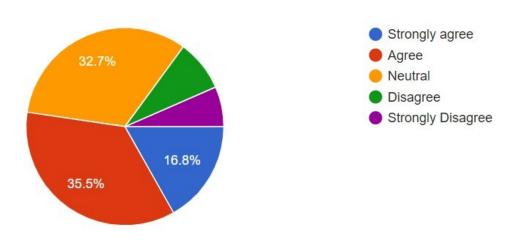
The teaching and mentoring process in your institution facilitates you in cognitive, social andemotional growth.



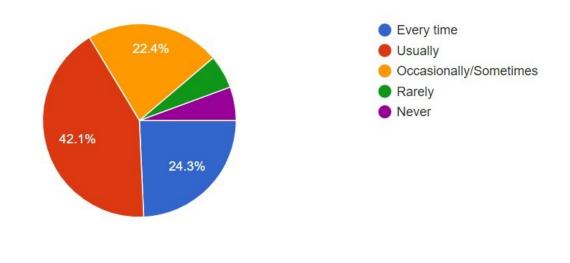


#### The institution provides multiple opportunities to learn and grow

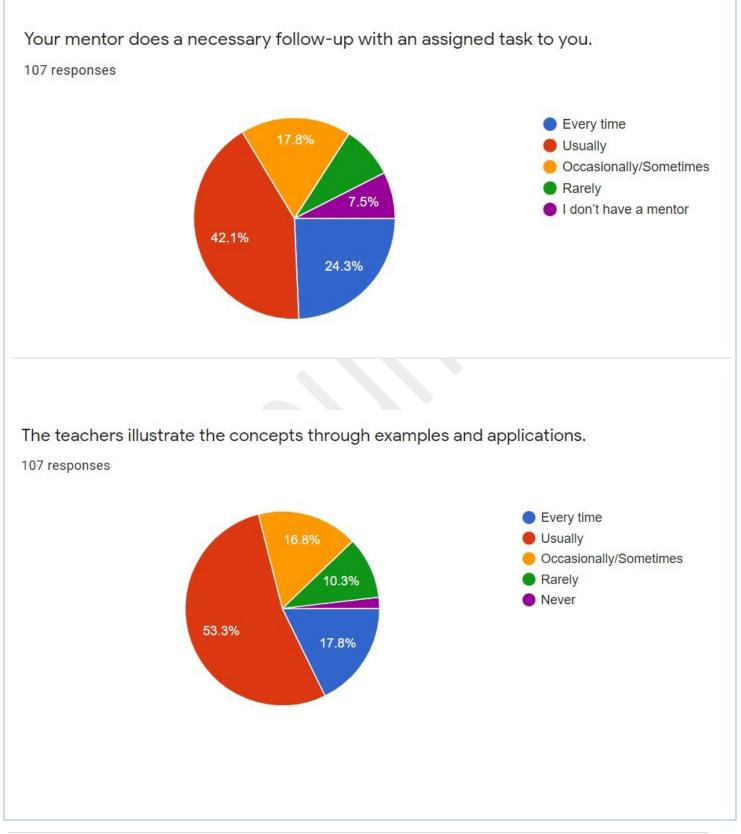
107 responses



Teachers inform you about your expected competencies, course outcomes and programmeoutcomes.



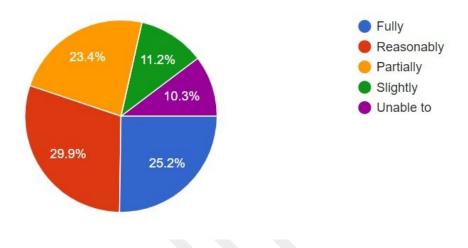




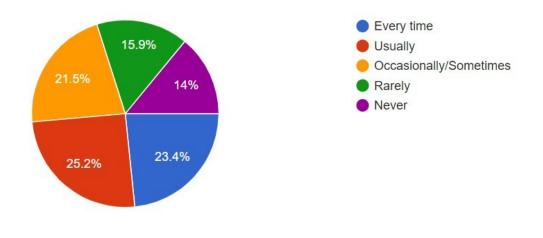


The teachers identify your strengths and encourage you with providing right level ofchallenges.

107 responses



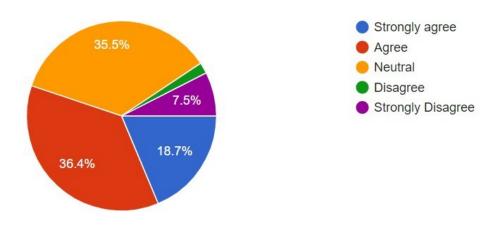
Teachers are able to identify your weaknesses and help you to overcome them



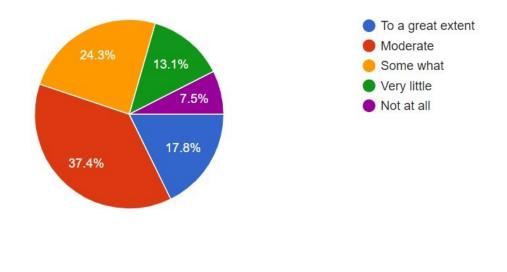


The institution makes effort to engage students in the monitoring, review and continuousquality improvement of the teaching learning process.

107 responses



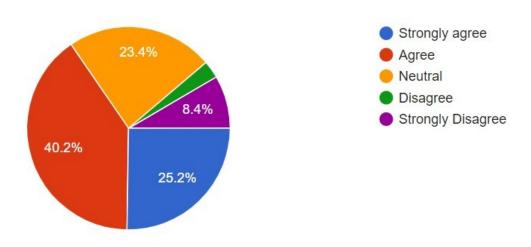
The institute/ teachers use student centric methods, such as experiential learning, participativelearning and problem solving methodologies for enhancing learning experiences.



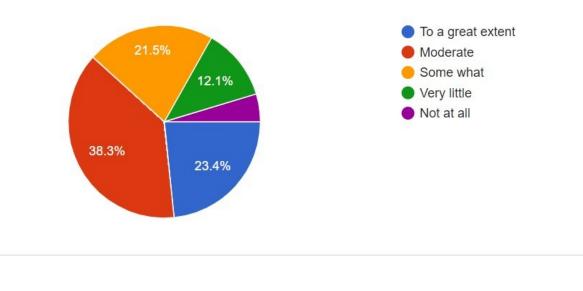


Teachers encourage you to participate in extracurricular activities.

107 responses



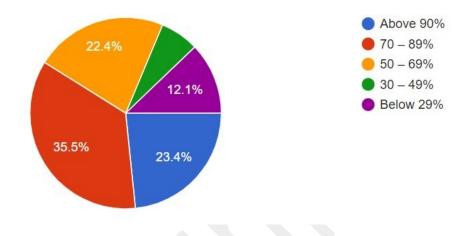
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employabilityskills to make you ready for the world of work.



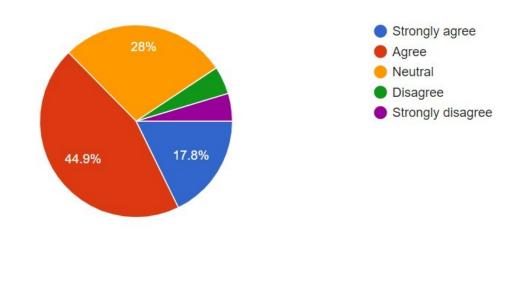


What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. whileteaching.

107 responses



The overall quality of teaching-learning process in your institute is very good. 107 responses





# Maipunnya Institute of Management and Information Technology4. Observation / suggestions given by students

Good Nothing Overall good Use boards while teaching.pblm papers are taking like lecture classes. For problem papers give more notes and explanation lam a final year student .so realy satisfied with our teachers .because all teachers are always give a push to improve our studys every time .teachers in this institute are the best .i am proud about my college . Improve ICT enabled teaching Avoid rushing and completing too much portions in a day, Make sure that students understand the concepts clearly (explain with examples), Make the class interesting everyday so that students show interest in attending classes properly. Effective Communication, seek attention of students, give breaks Make more student frendly atmosphere More interactive sessions needed, Teacher student bonding should be encouraged Learning experience is very good. Friendly relationship with students Some more responsible Give more internal marks Can ask more questions in class More interactive sessions will be better Think wisely guys provide internship programs teach by using real project work (they teaching syllabus only and a add on course) Try to encourage each and every students. Not only the calibre students.sometimes some students can grow with your support. Setting up of good atmosphere for students for enjoyment also Students coming to college not only for studies. They also come to some relaxation and to enjoy their College life. So make sure that don't make the college as felt like a jail to students Please don't take cash from the students for not using the college facilities during this pandemic and also having online class. Even tho the college is not providing any cash or cash equivalents for internet connection for a student to attend the online class. It will be a shame to apply fees for the institutional facilities which the Stu dents are not using them . Can include some entertainment programs The management wants to make sure that all students in the institute should have equal importants in studies and extra cirivular activities Include some entertainment programs Cancel university exams Save student life Student life matter It good but need to improve in many things Consider students as humans not robots. Explain real world applications where the study materials are used. Exams results does not show the real ability. Experiential learning has to be promoted, Entrepreneurial activities have to be promoted in an organized manner, Increase the proportion of Ph.D/M.Phil qualified faculty members in each department., Improve the quality and quantity of MoUs. MoUs haven't given any visible benefit to students so far. HIRE BETTER TALENT. PLEASE. Field Visits should be promoted more. This year commerce students were able to visit fields and computer science student weren't. Internships and Add On courses could have been more beneficial. It shouldn't be provided just for the sake of conducting them. The certificates are helpful but at the same time the courses and topics selected could have been better. This year we were asked to attend offline classes few days, instead of that if practical lab sessions were conducted it would have helped us. We still have 3 lab sessions pending for the exam coming next week. We only got to use the language lab twice during the entire couse and smart classes were provided very little ( I mean finger countable little) and please stop fooling students with your brand new YouTube advertisement. Thank u Bring the backbenchers in to all activities like anchoring and all. because, they always choose best students it's not fair they also want to improve. Teachers should try to give notes during the online classes. So that i will be helpful for the students to study easily. Teachers are really encouraging our students .. they can help our weakness and strength situations Know each student deeply The mentoring part can became improved, and also helps the students to get confident and face the world. Help each student to find their abilities and help them to build as well as weaknesses also. Each student have feeling. Some of them are introvert.. Or some of them are extrovert. So help st udents to achive their goals Try to speak in malayalam for translating sentence because of some of them understood but some of them don't understand so when it's should be done its already done Unfair in internal marks very bad as the thought of teachers is that the marks . Improve the theory classes to a fruitful section Provide the students with quality education not only theory classes but also certain programs where they can make the theory into practice where all the students should aet opportunity. provide support to all the clubs in the college mainly ED club provide them with all the necessary facilities in the college .there are many talented students who have various great thoughts and ideas. Give training to the students to get rid of thier stage fear and to attain soft skill from first year onwards. Whatever you do to improve the system giving internal marks should be the main concern. The use of projectors Improve the campus facilities, Improve the communication to students, Improve the quality of education Bad institutions looking for only fees \* Improve source materials for study according to syllabus.



Give more importants for teaching students subjects like Problem solving ,quick decision making, life skills and making up to date about industries ,which is more necessary in real.life and entrepreneur ship development too.

.Please take care about training and placement .Confirm student are ready for exams otherwise take revision classes .follow up placement . stud ents those completed tha course

Better take classs in Malayalam for easy understanding

Each computer lab for each department and systems should use by respective departments students.

The food production practical classes should be more responsive. .) the students skills must find and help them to improve it. .) the training should be given by the college responsively, it's very important for the HM students however we didn't get.(2018-2021)

Need improvement in online classes

Humanity is Everything

Should give more notes for studying

Promote reading

Support to improve communication skills between students 2) Make more interaction between faculty and students

Excellent, and give to many chances to future carrier

Teachers should not only be qualified with degrees, but also qualified enough to teach it well.

Teachers try to communicate each and every students.

Individual evaluation Internalship Motivation

Extra curricular activities/Non academic activities should be given equal priority. - Delegating the non academic activities to students can reduce the extra burden on teaching staff. Let them guide students. -

Try to include more internship programmes

Arrange more extra curricular activities

More outreach programs should be done Use better graphics and visual media Improve cultural functions



Fr. Dr. PAULACHAN K.J. Principal